

Firm's References

Relevant services carried out over the last five years
that illustrate the firm's capability
(to be prepared by each firm in a consortium)

Assignment title: Communication between the bank and SME Clients

Country of assignment: Slovenia Name

of client: Gorenjska banka

Address of Client: Bleiweisova cesta 1 (P.P. 147); 4000 Kranj

Client Reference contact: -

Start Date: November 2011.

Contracted completion date: December 2011

Actual or estimated completion date (if on-going): finished Value

of services: 15000 USD

Total number of expert months : 1

Name of associate consultant(s): -

Number of staff months of experts provided by associated consultant(s): -

Description of actual services provided by your firm:

- *Development of research instruments.*
- *Organization and control of fieldworks*
- *Conducting 1500 face-to-face formalized interviews in 12 cities of Slovenia*

Number of experts: 1

Number of expert months: 2

Name of Project Director/Team Leader/Lead Expert: Ms. Darja Osval

The above information was prepared on [24/2/2012]

Firm's name :MRP-EURASIA, office in Slovenia

Name of Project Director/Team Leader/Lead Expert: Ms. Darja Osval

The above information was prepared on [24/2/2012]

Firm's name :MRP-EURASIA, office in Slovenia

Authorised representative of firm:



signature

16.12.2013

date

Mr. Alex Trotiuc

Name in full